



भारतसरकार
GOVERNMENT OF INDIA
लक्षद्वीपसंघशासितप्रदेशप्रशासन
LAKSHADWEEP ADMINISTRATION
समाहर्ताकार्यालय (Collectorate)
DISASTER MANAGEMENT AUTHORITY
कवरत्ती – 682555 /Kavaratti

एफ. नं।F.No.E/21/7/2020-CoL

दिनांक /Dated: 03.02.2020

SOP FOR TOURISM OPERATIONS

The Lakshadweep Administration intends to re-open up more economic and livelihood activities including tourism activities at Bangaram island. The following protocols have been formulated to create a safe and reassuring environment for all tourists in Bangaram island. It is also important for tourists to take adequate precautions to ensure their own health and safety. The following guidelines cover general do's and don'ts to be followed by all tourists to ensure their safety as well as the safety of the tourism service providers.

A. At Entry Point (Mainland):

The movement of persons to the Islands shall be as per the SOPs issued by the Administration dated 22.12.2020 and accordingly, all persons who wish to come to Lakshadweep shall carry a negative test report of RT-PCR obtained 48 hours before the travel from an ICMR approved laboratory. The Alliance Air (check in) team at Bangalore & Kochi shall ensure the compliance of the same while boarding the flight to Lakshadweep.

B. AT Agatti & Bangaram:

1. All passengers shall have their temperature checked at the entry points using non-contact devices and shall be screened for symptoms such as cold, cough etc. Service providers shall ensure that privacy is maintained during screening.
2. Passengers reaching at Agatti Airport shall required to produce RT-PCR negative test report.
3. After reaching the islands, they should follow Covid appropriate behavior and other precautionary measures as prescribed by the Health Dept. from time to time
4. In case anyone reached island without Rt-PCR negative test result or develops COVID-19 related symptoms, mandatory TrueNAT testing must be carried out by the local health department.

C. The following basic guidelines should be adhered to by all tourists while engaging in any tourism activity to ensure their safety as well as the safety of their service providers.

1. Tourists should frequently wash hands or use hand sanitizers. While facility management shall provide for soaps / sanitizer at common places, tourists should be prepared and carry their own sanitizer and wet wipes.
2. Tourists should sanitize their hands after any contact with public surfaces including ticketing counters or check-in counters. Sanitizing stations shall be set up for their convenience at regular intervals.
3. Tourists having an abnormal temperature and / or flu like symptoms shall not be allowed to enter the facility. The management shall note down their contact details for such visitors and shall notify relevant health or administration authorities as per government protocols.
4. Any tourist displaying potential COVID-19 symptoms and the people accompanying the said tourist shall be moved to a containment area or isolation room for further action.
5. All tourists shall have to provide basic personal information when visiting the destination. This shall include name, contact details and government-issued identification. Tourists shall be required to give their consent for sharing details with administrative or health authorities, if required for contact tracing related activity.
6. Staffs of Bangaram Resort (SPORTS) shall not enter the guest's room unless absolutely necessary. The guests should ensure they follow social distancing guidelines with any staff that may have to enter their rooms
7. Guests who are at higher risk, i.e., those who are older, pregnant or those who have underlying medical conditions are advised to take extra precautions.
8. Tourists shall minimize contact with other staff and visitors. As far as possible, a zero-contact policy should be followed at all tourism facilities.
9. Tourists should follow proper procedures for disposal or taking away of utensils, crockery, linen, etc. after availing of F&B services.
10. While traveling all tourists should wear face mask and carry their own sanitizer for their personal use.
11. Spitting is strictly prohibited in the islands.
12. Use of Aarogya Setu : Aarogya Setu enables early identification of potential risk of infection, and thus acts as a shield for individuals and the community. With a view to ensuring safety, all tourists (except Foreign Nationals) to ensure that Aarogya Setu is installed by all having compatible mobile phones.
13. Avoid visiting public places / congregations other than the planned purpose of visit and avoid public transport.

D. The following facilities/ assistance has to be put in place by service provider before commencement of tourism activities at Bangaram.

1. Make available sufficient good quality mask, hand sanitizer and other protective equipment.
2. All the staffs shall follow COVID appropriate behavior at all time and personal hygiene.
3. Ensure availability of trained medical staff at Bangaram for providing medical assistance if any required.

The Unit In-charge, Bangaram Resort (Shri Jaffer Sadique G F – 9495933002) is the designated COVID Coordinator for implementing COVID protocols and providing COVID care support to guests and staffs in the said resort.



S. Asker Ali, IAS
District Collector & Chairman DDMA

To

All concerned.

Copy to:

1. PA to Hon'ble Administrator/ Advisor to the Administrator, UTL.
2. PA to all Secretaries, UTL.
3. The Superintendent of Police, UTL.
4. The Director (Tourism), UTL
5. The Director (Health Services), UTL